

Bhupinder Singh

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Portfolio: <https://bhupindersingh-portfolio.vercel.app/>

PROFESSIONAL SUMMARY

Final-year Bachelor of Information Technology student with hands-on experience in IT support and full-stack web development. Currently working as an IT Support Technician, providing troubleshooting, system support, and user assistance in a mixed Windows/macOS environment. Strong communicator with experience supporting non-technical users and resolving issues efficiently. Able to work independently, manage tasks, and deliver reliable outcomes. Seeking a flexible contract role to apply technical and client-facing skills in a real-world business environment.

TECHNICAL SKILLS

Web Development (Frontend): HTML5, CSS3, SCSS, BEM methodology, JavaScript (ES6+), TypeScript, React.js, Next.js, responsive/mobile-first design

Web Development (Backend): PHP (full-stack MVC), Node.js, Express, REST APIs, MySQL, SQL Server

Cloud & Tools: AWS (S3, EC2 basics), Vercel deployment, Git/GitHub, CI/CD concepts, Linux (Ubuntu) CLI, Bash scripting

IT Support: Hardware/software troubleshooting, network diagnostics, remote access, Windows & macOS, peripherals & POS-style systems

Workflow & PM: Jira, Agile/Scrum, MS Project, technical documentation

Other: Power BI, Excel, Figma, cross-browser testing, Antigravity.

EXPERIENCE

IT Volunteer Support Technician — Wellington E2E Centre

Apr 2026 – Present

Lower Hutt, Wellington · On-site

- Provide first-line IT support to staff and educators at a community learning centre — diagnosing hardware, software, and network issues across desktops, printers, peripherals, and a mixed Windows/macOS environment..
- Communicate clearly with non-technical end users, explaining problems and fixes in plain English and advising on best practices for system reliability.
- Maintain consistent issue logging and follow-through, ensuring recurring problems are tracked and resolved.
- Provide client-facing support via direct communication, helping users understand issues and solutions clearly
- Manage and prioritise support tasks independently, ensuring timely resolution with minimal supervision

Produce Assistant — PAK'nSAVE

Jan 2024 – Present

Wellington, New Zealand

- Reliable performance in a fast-paced, customer-facing environment — strong on time management, professionalism, and meeting daily targets.
- Resolve customer-facing and operational issues efficiently under pressure; comfortable juggling priorities across busy periods including weekends.

PROJECTS

Personal Portfolio Website

Next.js 15 · TypeScript · Tailwind · Vercel

- Built end-to-end from Figma mockups: component architecture, responsive layouts, and Framer Motion animations, deployed on Vercel myself.
- Performance-focused: lazy loading, asset optimisation, and clean component structure for solid Lighthouse scores.
- Live: <https://bhupindersingh-portfolio.vercel.app/>

Car Online Sale System (COSS)

PHP · MySQL · JavaScript · BEM

- Full-stack web app with user registration, vehicle listings, search/filter, and contact flow — built end-to-end including database schema and Bash/PHP automation scripts.
- BEM-structured CSS for maintainability across multiple pages, SQL queries written with proper indexing so search performance held up under load.
- Tested across browsers and devices, debugged cross-browser and connectivity issues — directly applicable to client troubleshooting work.
- Source: github.com/Bhupinder22500650
- Live: <https://coss.infinityfree.me/>

Coffee Bliss Mobile (Coffee Ordering App)

React Native · Expo · JavaScript

- Developed a cross-platform mobile app with end-to-end flows: authentication, menu browsing, cart, checkout, and order history
- Implemented local data persistence using AsyncStorage to manage user sessions and cart state
- Designed an intuitive, theme consistent UI/UX and deployed/tested on both iOS and Android

EDUCATION

Bachelor of Information Technology — WelTec

Feb 2024 – Nov 2026

Wellington Institute of Technology, Wellington, NZ

Focus: Computer Software Technology, Web Development, Cybersecurity, Data Science

CERTIFICATIONS

- Full-Stack Web Developer — LinkedIn Learning
- IT Help Desk – LinkedIn learning
- Cisco Certified Network Associate (CCNA)
- Introduction to Hardware and Operating Systems — IBM

